

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application of: **Julie M. Werbitt**

Examiner: **N/A**

Application No.: **10/665,525**

Group Art Unit: **2103**

Filed: **September 19, 2003**

Confirmation No.: **5811**

Title: **PATRON SERVICE SYSTEM
AND METHOD**

Attorney Docket No.: **26,038-A USA**

FILED ELECTRONICALLY

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Preliminary Amendment

Sir:

Amendments to the specification begin on page 2.

Amendments to the Claims begin on page 3.

Remarks begin on page 24.